



ANNUAL REPORT 2019

We support individuals with disabilities in directing their own lives as valued members of the community.



WELCOME TO OUR ANNUAL REPORT

We share with you this comprehensive report on The Arc's activities throughout the 2019 year. This report is intended to give our shareholders and other interested people information about our organization's activities and financial performance.

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HISTORY OF THE ARC

In 1959, a small group of parents recognized the need for services for children with developmental disabilities. A support network was built for these children and their families resulting in the 1964 establishment of The Arc. Today, The Arc serves individuals with a variety of disabilities. Services include: residential, education, dual diagnosis, medically fragile, day habilitation, therapeutic recreation, advocacy, autism services, behavioral analysis, employment, psychiatric services and psychological counseling. The Arc is affiliated with The Arc of the U.S., The Arc of Missouri and our programs are accredited by CARF.

OUR MISSION & VISION

Our mission statement provides The Arc with a clear and effective guide for making decisions, while our vision statement ensures that all the decision made are properly aligned with what we hope to achieve.

01

ORGANIZATION MISSION

To support individuals with disabilities in directing their own lives as valued members of the community.

02

ORGANIZATION VISION

To be a leader in service delivery for persons with disabilities by providing an array of supports and services to integrate them into their communities and to enhance the quality of their lives.





LETTER FROM THE PRESIDENT/CEO

There were some exciting achievements that happened in 2019 at The Arc of the Ozarks.

- In February, our CARF survey resulted in a three-year accreditation.
- In June, we received a significant increase in service rates following a campaign for legislators to address the DSP workforce crisis. This resulted in higher wages for our staff.
- In July, we expanded the KC Division office by 1,800 square feet due to growth in services.
- In September, we hosted Morning Brew, Joplin in conjunction with the Joplin Chamber of Commerce at our office.
- In October, we added Dr. Dobard, bringing psychiatric services to the Cornerstone Psychological Services Clinic.

In September, Governor Mike Parsons signed an executive order classifying Missouri as part of the Model Employer initiative that strives to help more individuals with disabilities obtain competitive, integrated employment. Only 37.1 % of working-age people with a disability are employed in Missouri compared with 79.8 % of working-aged people without a disability.

With that in mind, in 2020 The Arc of the Ozarks will be rolling out a new initiative named “Pathways to Greater Independence”. The initiative aims at increasing the competitive employment rate for individuals served at The Arc, increasing the number of individuals utilizing remote supports and other assistive technologies, and reducing the number of service hours for individuals served.

We’re excited about what’s in store for 2020 and beyond. I encourage all of you to get involved as we focus on better ways to help our individuals achieve greater independence.

Michael H. Powers
President/CEO

LETTER FROM BOARD OF DIRECTORS CHAIR



As you read this report, you'll see that there was a lot worth celebrating at The Arc of the Ozarks in 2019.

Long-running programs continued to thrive and expand while new innovative endeavors got underway. Our CARF survey resulted in continued three-year accreditation. Through the tireless efforts of the President/CEO and executive team, strong connections were built with state legislatures and Governor Parsons leading to increased funding that allowed for higher wages for staff.

Our mission to help individuals with disabilities in directing their own lives as valued members of the community would not be possible without our Direct Support Personnel.

The work of The Arc of the Ozarks greatly impacts communities throughout Southwest Missouri and Kansas City. It is so important to individuals with disabilities. We hope that you enjoy reading about our accomplishments this past year. Thank you for your continued support.

BOARD OF DIRECTORS

Rebecca Woodard, Chair/Board of Directors

Mark Johnson
Vice Chair

Eric Lampe
Treasurer

Mary Beth Steckel
Secretary

Shirley Brown

Zach Burt

Warren Davis

Catherine Goodnight

Joe Johnson

Jeff Layman

Casey Murphy

Linda Steinshouer

Jenny Turner

Doug Wallner

Brenda White

Patrick Witt

STORIES OF US

At The Arc, we are fortunate to support individuals in achieving their goals and have a direct, positive impact on their lives. Whether it means cooking for ones self, making a to-do list or even obtaining and holding a job, we celebrate successes with the individuals that we support as if they were our own.

We believe in applauding achievements, no matter what they are. We are so proud of the individuals we support and hope just a few of their stories inspire you.

Please take a moment to read about the successes of some of the individuals we support.

VICTORIA'S NEW KIDNEY

After a long road of being on dialysis, Victoria needed a kidney transplant. She had been on dialysis for 2 years before her transplant journey began. Victoria is an Arc client that was in kidney failure when she came to The Arc. Arc staff didn't know why she was in kidney failure, but knew something had to be done.

Victoria was tasked to lose around 100 pounds to be eligible for transplant surgery, plus maintain a healthy weight. Victoria worked to lose the weight and maintain the weight loss. Her hard work paid off and in April 2019, she and her team visited a transplant committee in Tulsa. It was then that she was approved to be on a kidney transplant list.

Staff helped Victoria and supported her success by planning menus to follow her strict diet guidelines. Her staff also encouraged her to exercise as frequently as possible to help enhance the weight loss. The staff were with her through the high points and the struggles, always ensuring to be positive role models throughout the process.

"Victoria worked hard to get her transplant and she is very proud of herself," stated Monett program supervisor, TaLisa Spain. "It took a team, a complete team, being on the same page for months and months to help see Victoria's goal achieved."

Victoria is hoping to become more independent.



ORGANIZATION MILESTONES

We feel that it is important to include milestones we reached in 2019. Although we could go on and on with all the accomplishments, we really wanted to highlight a few of them below. We invite you to visit our website at www.thearcoftheozarks.org to keep updated on the milestones we reach throughout the year.



The KC Division office added 1,800 square feet due to growth in services. This division grew by 62 percent in residential services. HR Generalist, Behavioral Analyst and Community RN positions were established for this division.



The Cornerstone Psychiatric Services began with the hire of Dr. Dobard.



CARF survey results in a three-year accreditation with only three recommendations and a long list of commendations. This is the best survey in The Arc of the Ozarks history.



Day in the Life of a DSP campaign is launched to educate Missouri legislators on the need for higher pay to direct support professionals. This resulted in The Arc's ability to bring our minimum pay to \$12 per hour for all direct support positions.



The Norton and Oak Hill group homes were converted to four person ISL's.



The Catalyst for Capacity grant was received to provide development and fundraising consultation for a full year. This will boost planned giving for the agency and strengthen the data base.



A collaboration takes place with a local technology agency, Hearo, to create a robust remote supports platform to increase and enhance independence for individuals. We provided aid to Hearo in establishing a contract with the Department of Mental Health for remote supports technology.



YOUR GIFT CAN CHANGE A LIFE!

All of the below items are not covered by governmental dollars such as Medicaid and Social Security, making your donation a truly appreciated and helpful gift.

The Arc of the Ozarks is a 501.c.3 organization. With your gift, The Arc will continue our work to protect the rights of people with disabilities and support their full inclusion and participation in the community.



- Bus Passes
- Dental Care
- Interview Clothing
- Therapeutic Summer Camp
- Medical Equipment Repair
- Educational Outings



WHAT YOU DO MATTERS

This testimony is from a staff member with our Renovations program. We are so appreciative of our staff that work tirelessly for the clients they support:

I got to experience a seemingly random, unexpected, but beautiful moment today. I was called on for help today by Damion. I (like several others) have received many calls like this from Damion, but today was different. It wasn't a "hey, I need you to do x, y, z for me" it was a "I have this problem, what direction should I take to fix it myself?" I didn't think much of it at first but I figured I had time and I was willing to help. He had lost his ID but needed to get one to cash his paycheck so he could get groceries. Through several rounds of troubleshooting we had a new ID in hand along with some cash. We decided to go ahead and get groceries. As I watched him, it hit me, just a few years ago this seemed impossible. Just a few years ago Damion was just a kid with mental illness, thrown into placement, fighting for attention and suffering from entitlement. Just a few years ago he was getting in trouble by police in the alley behind his home. Just a few years ago, while having a broken arm, he was using the other to rip a mailbox out of the ground and swing it at staff.

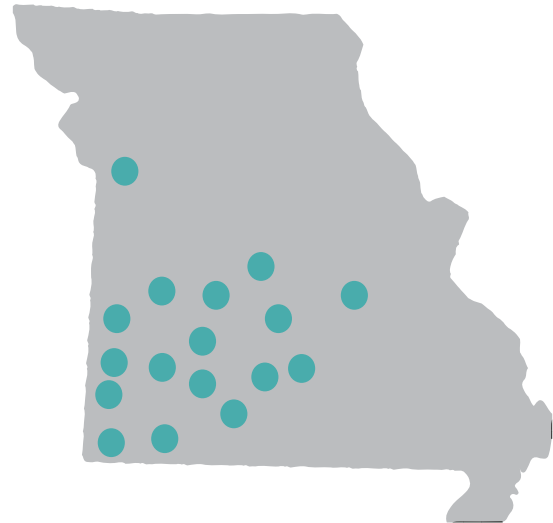
Today, he was problem solving, using his brain and enjoying help. He was being picked up from HIS apartment, to cash HIS pay check, to buy HIS own groceries with plans to cook dinner for himself when he got back home. I share this story to say this:

What you are doing is worthwhile. If you are discouraged right now, you are doing good work. If you have the fire, keep it burning. It wasn't just Progressions that got Damion to this place in life. It was every staff, every Program Supervisor, every nurse, and every person that fed into him along the way. Thank you to everyone who invests in people at their worst and holds on to see their best. What you are doing matters!

THE ARC AT A GLANCE

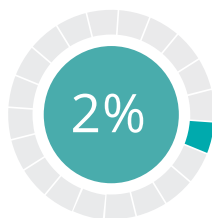
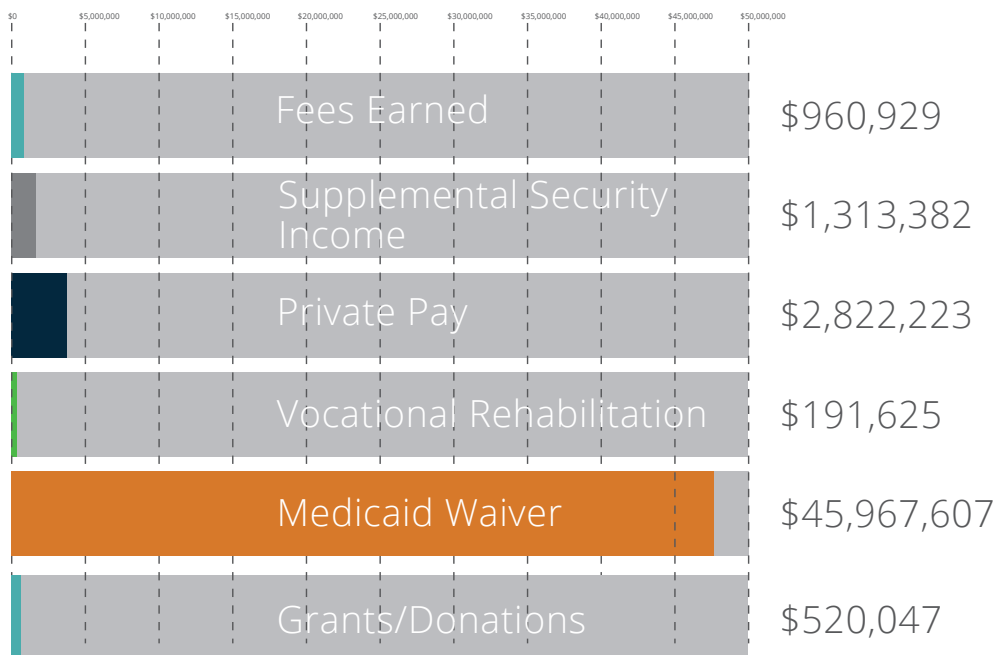
COUNTIES:

Barry, Barton, Camden, Cedar, Christian, Greene, Hickory, Jackson, Jasper, Laclede, Lawrence, McDonald, Newton, Phelps, Polk, Webster and Wright

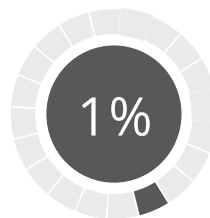


BUDGET: 53 Million

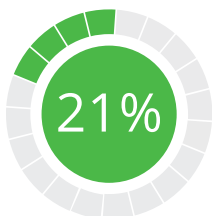
MAIN SOURCES OF FUNDING:



TRAUMATIC BRAIN INJURY



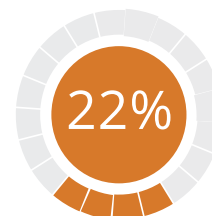
PHYSICAL DISABILITIES



AUTISM



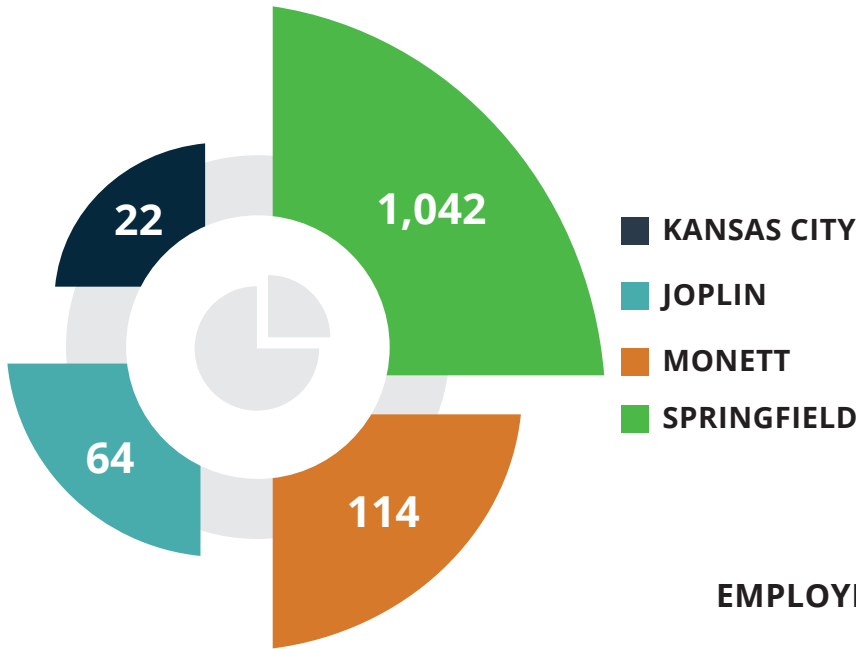
DEVELOPMENTAL
DISABILITIES



DUAL DIAGNOSIS

THE ARC AT A GLANCE

SERVICES PROVIDED:



EMPLOYEES: 1,280 

LIVES TOUCHED: 4,730 

CORNERSTONE PSYCHOLOGICAL & PSYCHIATRIC SERVICES	RIVENDALE	APPLIED BEHAVIORAL ANALYSIS SERVICES	FAMILY ADVOCACY
Number of individuals receiving services: 1,459	Number of children in the school: 17	Number of individuals receiving services: 125	Avg. monthly calls: 168 Avg. monthly family visits: 15 Event participants: 700
Cornerstone provides therapy not only to Arc clients, but also clientele from the community.	A private school existing solely to help the growth and development of children with disabilities.	Supports individuals through research-based programming, and relies on data-based decision-making throughout the assessment and treatment process.	Provides information on resources and supports to individuals, families and/or community members upon request.

2019 LEGISLATIVE OUTREACH

In 2019, The Arc was honored to host visits from over a dozen State, Congressional and community leaders. Some visits took place in client homes as part of "A Day in the Life of a DSP" campaign. The purpose of this outreach was to connect them with clients and the Direct Support Professionals (DSP's) that serve them, empowering them to live more independent lives. Others toured and visited our division offices to learn more the programs and services we offer.

We cannot thank our legislators and community leaders enough for taking time, listening to learn and understanding the issues that impact individuals with disabilities. We look forward to continued conversations in 2020, promoting inclusion and quality of life for Missourians with disabilities.



APRIL

A Day in the Life of a DSP

Joplin Representative Bob Bromley, District 162
Springfield Representative Sonya Anderson, District 131
Mansfield Representative Hannah Kelly, District 141
Marshfield Representative John Black, District 137



MAY

A Day in the Life of a DSP

Joplin Representative Lane Roberts, District 161



AUGUST

Toured and visit Elfindale Campus

U.S. Congressman Billy Long
Pat Thomas, Chief of Staff of Senator Lincoln Hough, District 30



SEPTEMBER

Toured and visit Crowhaven

Senator Eric Burlison, District 20



OCTOBER

Toured and visit Crowhaven

Representative Jered Taylor, District 139
A Day in the Life of a DSP
Monett Representative Mike Moon, District 157



NOVEMBER

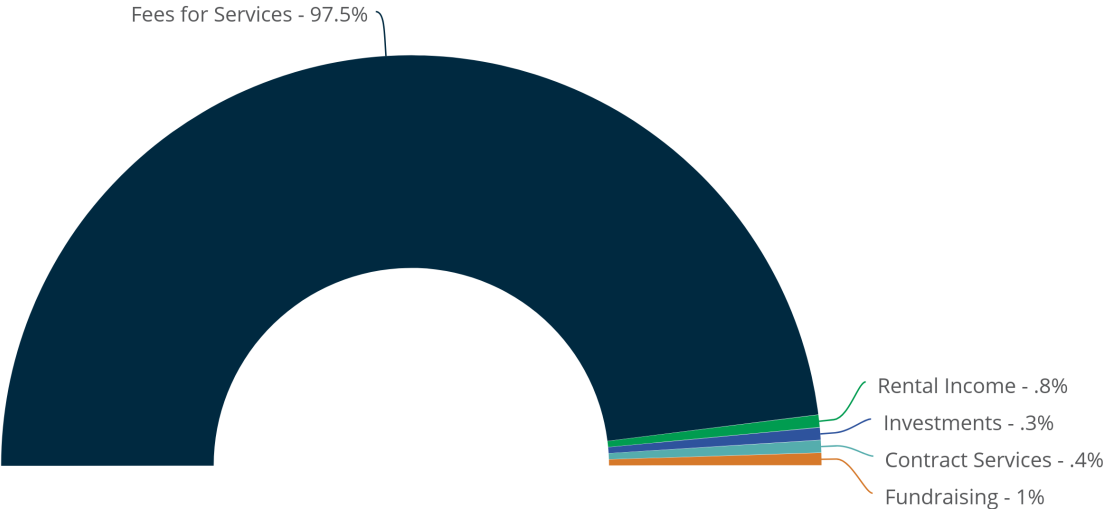
A Day in the Life of a DSP

Springfield Representative Craig Fishel, District 136
Toured and visit at Elfindale Campus
Joelle Cannon, District Director for U.S. Senator Roy Blunt
Clayton Campbell, District Director for U.S. Senator Josh Hawley
Matt Morrow, President, Springfield Area Chamber of Commerce

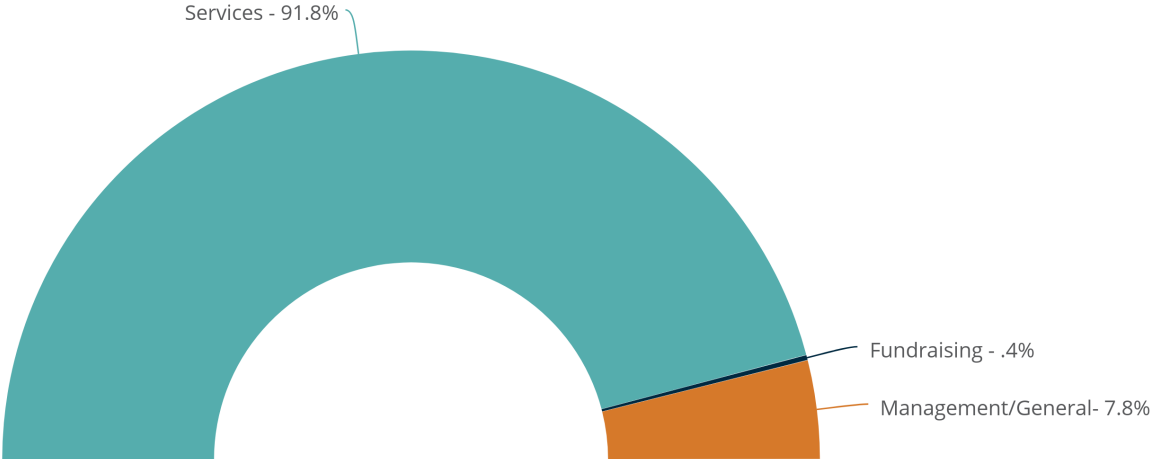
FINANCIAL REPORT

Below is a brief review of The Arc's 2019 finances.

WHERE THE MONEY COMES FROM



WHERE THE MONEY GOES

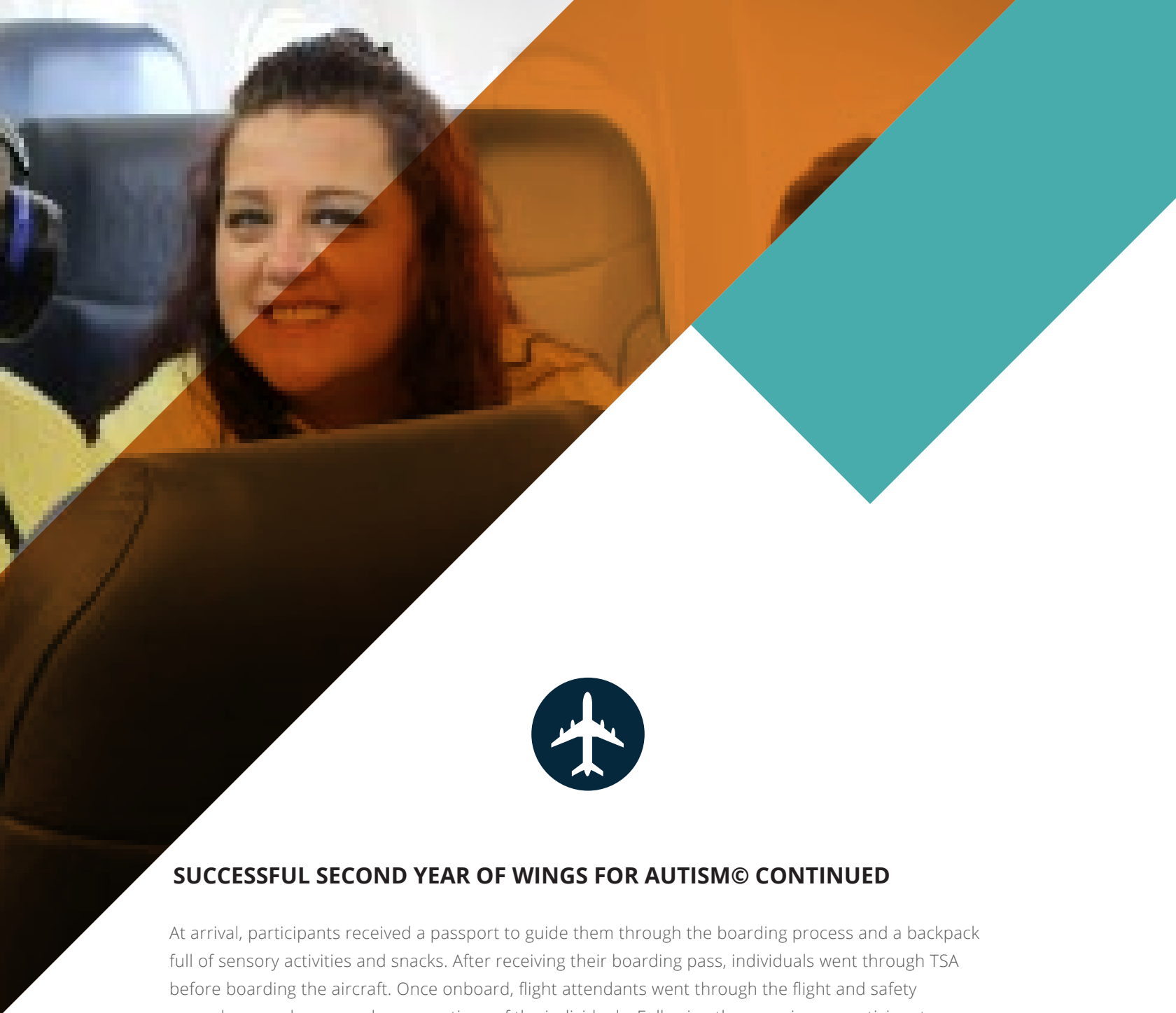




STORIES OF US

SUCCESSFUL SECOND YEAR OF WINGS FOR AUTISM®

On August 24th, The Arc of the Ozarks, Allegiant Airlines and The Arc of the United States co-hosted the Second Annual Wings for Autism® event at the Springfield-Branson National Airport. This event was held in partnership with the Transportation Security Administration (TSA), Abilities First and JW Terrill. Wings for Autism® is an airport “rehearsal” created to alleviate some of the stress that individuals with intellectual and developmental disabilities and their families experience when traveling by air.



SUCCESSFUL SECOND YEAR OF WINGS FOR AUTISM® CONTINUED

At arrival, participants received a passport to guide them through the boarding process and a backpack full of sensory activities and snacks. After receiving their boarding pass, individuals went through TSA before boarding the aircraft. Once onboard, flight attendants went through the flight and safety procedures and answered any questions of the individuals. Following the experience, participants were given McAlister's boxed lunches and cupcakes from Star Cakes.

"This event has been extremely beneficial for my family," stated Jennifer Proctor, a parent of identical twin girls with autism. "Every day is a new day. This event helps with the predictability of the flying process. We could not have asked for kinder staff throughout the whole process."

This event is open to all individuals with intellectual and developmental disabilities in the Springfield area and beyond who seek a safe, but realistic experience of travelling through an airport. 65 families participated in the event.

"We are so appreciative of the Springfield-Branson National Airport and Allegiant Airlines for working with us a second year," stated Family Advocate and event organizer, Elizabeth Obrey. "We have seen the positive impact Wings for Autism® has had on the families participating."

THANK YOU

FY 2019 SUPPORTERS

YOUR SUPPORT MEANS THE WORLD TO US
THANK YOU FOR BEING PART OF OUR MISSION

INDIVIDUALS

PAULA ADAMS
NIKOLE ALBAUGH
REBECCA ALDAY
MCKENNA ALLEN
RASHAD ALSHAWABKEH
FARRAH ALYAN
MEGAN AMSTUTZ
AMBER AMUNDSON
HANNAH ANDERSON
STEVEN ANDERSON
TODD ANDERSON
ASHLEY APPLHANS
GLOIS APPLETON
EMILY ARICO
DAN'EE ARMSTRONG
ROB ARMSTRONG
JORDAN ARTZ
BRANDON ATKINSON
CICILY ATKINSON
KELLY ATKINSON
DAYTON AND DAYNA AULT
NICOLE BACA-SANCHEZ
CHERI BAILEY
LAURA BAILEY
STEPHANIE BAILEY
KATIE BAKER
MABEL BAKER
WILLIAM BAKER
WILLIAM BARD
COLEEN BARHAM
BARBARA BARKER
LIBBY BARNARD
CLARINDIA BARNES
JESSICA BARNES
HEATHER BARNETT
NATHAN BARNETT
RACHEL BARNETT
GRETA BARRETT
TERRI BASHO
DAVID & DEBBIE BASS
LESLIE BAUGH
DEVIN BAUMANN
DAN AND EDITH BEASLEY
JODI BECK
KENNETH BEDELL
BRITTANY BEHNER
ROBERT BENKERT
DONNY BENSON
KATHRYN BERGGREN
MARK BERNIER
TORI BISBY
MICHAEL AND DEBRA BITHER
FRANCES BLEDSOE
TERESA BLEDSOE
CATHERINE BLOOMFIELD
LAURA BOATMAN
BENJAMIN BOATWRIGHT
ROBERTA BOCKMAN
GAIL BOGNER
KATELYN BOOKOUT
DANIEL BOURK
SHANE BOWELS
SIGEL BOWMAN
SARAH BRANDON
AMANDA BRAWLEY
LANDON BRAY
JESSICA BROADWAY
MIESHA BROCKHAUSEN
BOB BROMLEY
GERALD BRONNENBERG
DESTINIE BROOKS
KOLBY BROOKS
JULIE BROWN
SHIRLEY BROWN
LAUREL BROWNING
STEVE BRUITCHER
JILL BRUSSOW
MIKEL BRYANT
AMANDA BUCKINGHAM
ASHLEY BUDD
BELINDA BURCH
THERESA BURDEN
HANNAH BURKHART
HOLLEY BURKHART
KAREN BURNELL RUFF
CAROL BURTON
JULIE BUTTLER
GLYNIS CAESAR
JAZMINE CALDRON
AIMEE CALDWELL
CARMAN CAMPBELL
DOMINIC CAPECI
ROBERT CARDWELL

DAVID CARMICHAEL
LINDA CARPENTER
NOLAN CARTER
GLYNIS CEASAR
MARILYN CESELSKI
NORMA CHAMPION
TRISH CHASTAIN
RUSSELL CHIAN
BRUCE CHILTON
KAYLEE CHILTON
THOMAS CHOATE
STEVEN CHRISTOPHER
JANET CLARK
KAHLIE CLARK
YVONNE CLARK
GLENDA CLAY
HANNAH CLINE
CORRIE COLE
ANN COLEMAN
MORGAN COLEMAN
RYAN COLEMAN
LEANNA & TIM COLF
TAYLOR COLLINS
SKYLER RAE COLLISON
JOHN COMPTON
DIANA CONNELLY
CODY CONNELLY-TORRES
JUDY COOK
CHARLES COONCE
BRANDY COOPER
PENNY COOPER
CLAUDIA CORRLEJO
TAYLER CORREIA
STEVE COUNTS
TASIA COWENS
JEFF CRAWFORD
HEATHER CROSBY
SYDNEY CROSBY
JEFF CROSSEN
COURTNEY CUMMINS
TONYA CUNNINGHAM
TAMMY CUSICK
DAWN DANCER
JULIE DANTES
CHE DARVILLE
MONICA DAVIDSON
BRITTNEY DAVIS
CHRISTA DAVIS
MADISON DAVIS
WARREN DAVIS
JULIE DAY
QUINCY DECHANT
DEANNA C. DEFFENDERFER
TONYA DELOZIER
STEPHANIE DEMAND
LISA DESHA
CONNIE DETONI
TINA DILTS
PAUL DOBARD
SUSAN DOLLAR
NICHOLAS DOTSON
TREANNA DOUGHERTY
STEPHANIE DOWNING
JORDAN DOWNTON
ANDY DRENNEN
DENNIS DRESSLER
JOHN DRESSLER
MATT DRESSLER
RITA DRESSLER
DAN DREWRY
KLARA DREWRY
MATTHEW DRURY
HHAZEKIAH J. DUKE
JAMEA DUKE
ANTHONY DUPLESSIS
NANCY DUPLY
BRANDON DURHAM
JAMIL DURSO
JUSTEN DYER
TIM DYGON
JOHN EASTER
CHANTAL EDWARDS
RON AND KIM EDWARDS
SYDNEY EDWARDS
IVAN EFTINK
OSAVBIE EKE
JIMMY ELLEFSON
SUSIE ELLIOTT
CARL ENGELMAN
HAILEY EPPES
KELSEY ESLICK
JULIA ESSMAN
CRAIG EVANS
STACY EVELAND
JOHN EVEREST

STEVE AND CLOVIA EVEREST
JESSICA FABRO
NADER FARHAT
GLENN FARMER
STORMY FARMER
SUSAN FAWCETT
CIARA FEWELL
TERESA FIELDS
BRANDON FIKES
WALTER AND VIDA FINCH
GWENDOLYN SUE FINLEY
ALEXANDER FITHEN
BILL FLEMING
BRITTANY FLEMING
STORIANNA FORDSTROM
PATSY FOX
JEANY FRANZ
MELISSA FRAZIER
JEREMY FREEMAN
CAROLYN FREEMAN MCGINNIS
TOSHA FREEMAN
JEANETTE FREEZE
LARRY FREUND
LINDA FRIEDA
SIMONE FROST
TRACY FRY
AMY GAFFORD
THERESA GALLAGHER
ASHLYNNE N. GARNER
DON GARNER
TARYN GARRISON
CHARLEY GEISER
JACKSON GEISLER
JOEVITA GEORGE
LYDA GERDING
LYNETTE GIBBY
ALEXANDRIA GIBSON
MICHAELA GIBSON
TIFFANY GIBSON
FAITH GILBERT
KATELYN GILBERT
GINNY GILLEN
CANDICE GILMORE
KAYETTE GLASS
JOHNATHON GLENN
VICTORIA GLENN
NANCY GLOR
RHONDA GOODMAN
CATHERINE GOODNIGHT
BRANDON GOOLEY
LESHONDA GOTT
SAMANTHA GOTT
RALPH AND LAURA GRAHAM
GRAHAM'S
ARIEONNA GRAVES
JASON GRAY
MARY A. GRAY
REX GRAY
SUMMER GRAY
SUZY AND STEVE GRAY
CATHERINE GREEN
CHERYL GREEN
KARA GREEN
ROBERT GREEN
CHERYL GREENE
NANCY GREGORY
SARAH AND BRANDAN GREMMINGER
AMBER GRENINGER
BEAU GRIFFITH
BEV GRIFFITH
ANDREA GROSS
CHANTREL GUTIERREZ
JODY GUYER
LANI HAAS KELLER
AMBER HAASE
LINDA HAGEMANN
THOMAS HAGEMANN
MELONIE HAMLETT
HARRY HAMMAD
ROSE HANNEKEN
ABBY HARALSON
RUSSELL HARBAUGH
SHERRIE HARMON
DANIELLE HARP
CYNTHIA HARRELL
CASSANDRA HARRITY
CATHERINE HAWKINS
GARY HELVEY
JAMON HENDERSON
STEPHANIE HENRY
TERRY AND MARSHA HENRY
MARK HERR
KEVIN AND SHERRI HESS
MANDY HESTRY

AUSTIN HIATT
DEBBIE HICKEY
JANET HIGHFILL
KATHLEEN HINE
CANDECE HITE
AMY HOLLAND
OLIN HOLLAND
CARMEN HOLLISTER
DANIEL HOME
JERRY AND PATRICIA HOOD
DAVID HOPKINS
NATALIE HOPKINS
SCOTT AND JENNIFER HOPKINS
KATHY HOPPER
KEN HORN
ROBERTA HORNSBY
MIKE HOUNSELL
BARBIE HOWARD
BENNY HOWARD
PARMJIT HUNDAL
DAISHA HUNDLEY
MIHAI IACOB
SARA IBBETSON
STEVE INGALSBIE
CLIFFORD IVES
MARTINIQUE JACKSON
SCOTT JACOBSON
NICHOLAS JAMIESON
SHANNON JENNINGS
MELISSA JETT
DON JOHNSON
MARK & JANICE JOHNSON
RYAN JOHNSON
CARLA JONES
MERTIE JONES
SHELLEY JONES
LYNN KEENAN MILES
LAURA KEETH ALFORD
KATHERINE KEMME
JENNIFER KESSLER
KASEY KEYES
NICHOLAS KIMES
EMMA KING
JENNA KING
MARYBETH KLEINASSER
JUDITH KLOTZ
KATHLEEN KNEEDLER
MELODIE KNOTT
JEREMY KOCH
KAREN KROENKE
MICHAEL KROTH
ELISA KRUGER
PAMELA KUENNING
CHRISTIAN KYSER
ERIC LAMPE
JOYCE LANCASTER
CONNIE LAWYER
JEFF LAYMAN
TRICIA LEDBETTER POOLE
LIZ LEESE
MARK & LAURY LEESE
CATHY LEWIS
REBEKAH LEWIS
GREG LILLEY
EMMA LINDSEY
TROY AND AMANDA LINE
AUSTIN LOCKETT
BILLY LONG
SHERYL LOONEY
ALISA LOWRY
MURIEL LYNN
AARON LYONS
RANDAL LYONS
JEFF & TABITHA MACGOWAN
ROBERT MACK
ALKEN MADISON
LORENA MALONE
ZACHARY MANLEY
VICTOR MARCHLEWSKI
JOSH MARESCHAL
MARY MARGREITER
JOSEPH AND NANCY MARTIN
AMBER MASE
ROXANNE MASON
ANNA MATHENEY
GINNY MATHESON
LINDA MAWHINEY
CARRIE MAXWELL
MATT MAXWELL
SIERRA MAYS
RANDY AND SANDY MCCAFFERTY
DOUGLAS AND ALLYSON MCCALL
MICHAEL AND KATHY MCCORMICK
BRENT MCCOY

PAM McCracken
 KEVIN McDANIEL
 TAMMY McDERMOTT
 KAYLA McDONALD
 TRISH McELWEE
 LAVONDA MCINTOSH
 ALLAN McKELLY
 LAURA MEEK
 JULIE AND NORMAN MENG
 TINA MERRITT
 DAVID MIDKIFF
 CINDY MILLER
 JENNIFER MILLER
 STEPHANIE MILLER
 TYLER MILLER
 JARED MILLS
 KATHY MITCHELL
 DAVID AND MELISSA MONTGOMERY
 WILLIAM MONTGOMERY
 MELODY MOOMEY
 ALAN MOORE
 ETHAN MOORE
 JAMES AND CATHERINE MOORE
 SHIRA MOORE
 DULCE MORALES-ZIQUIN
 LYNN MORRIS
 MATT MORRIS
 TENA MORROW
 BRIGITTE MROTEK
 LONNIE MUEHLBAUER
 CASEY MURPHY
 DEBI & RON MURPHY
 PATRICIA MUSICK
 PEGGY NAPPER
 MARY AND KRIS NAU
 DIANA NEUMAYER
 GARNER NIGEL
 AMANDA NOBLE
 A.F. NOERRLINGER
 CLIFF AND DEBBIE NURNBERG
 ELIZABETH OBREY
 PATRICIA OLIVER
 JESSICA & RYAN OLSON
 DAVID ORTMAN
 CARI OUGHTON
 RICHARD AND SHIRLEY OWENSBY
 LORI PACE
 VIGINIA PARKER
 CHEYENNE PARKS
 VALERIE PARRISH
 NICOLE PAULO-DA-COSTA
 J.R. PAYNE
 TAYLOR PAYNE
 CINDY PEAK
 KENYA PEARMAN
 CAROLYN PEINE
 JOHN AND CAROLYNN PEINE
 TRINITY PELLEGRINO
 STACEY PENDERGRASS
 JESSICA PENROSE
 ANGELA PERRYMAN
 ANDREW PITTMAN
 BENNIE PITTS
 KRISTI POPE
 MARY J. POPE
 KAYLA POWERS
 MICHAEL AND RHONDA POWERS
 ELISA PRANGE
 TIMOTHY PRATER
 RANDY PROPST
 DAVID PYCK
 COLLEEN QUINN
 KATHRYN RADEMACHER
 BRITTNEY RAINS
 JENNIFER RALSTON
 MICHAEL RASMUSSEN
 JOHNNY RECLA
 JEROME REILLY
 KIM RENDLEMAN
 KIM RENFRO
 ROBERTA RHOADES
 BILLIE RIFENBURG
 KELLY RIVARD KEENAN
 DEBBIN ROACH
 STACEY ROACH
 BRAD AND JANET ROBERTS
 JANET ROBERTS
 JESSICA ROBERTS
 SUMMER ROBERTS
 ROBERT J. ROBERTSON
 AMY ROHLMAN
 PAUL AND DEBORAH ROLLISON
 GLENN AND BRENDA ROSSER
 RAYMOND AND KRISTIE ROSSET

TIMOTHY ROUSSET
 JOHN ROY
 TODD RUFF
 YVONNE RUFF
 BETHANY RUST
 CHARLYCE RUTH
 RENEE SALAZAR
 ERIKA SALMON
 ANTHONY SALTZ
 TIMI SANKEY
 CURTIS SATTERFLIED
 ELAINE SAWTELL
 DOUGLAS SCHATZER
 ALLISON SCHMIDT
 GLORIA SCHNELL
 DENNIS SCHOLL
 MARAH SCHREIBER
 TOM SCHWEIZER
 DONNA SCOTT
 MARY SHANAHAN
 FRANK AND CYNTHIA SHARP
 ANNE SHARPE
 KENDALL SHELLS
 NATE SHEPHERD
 DOUGLAS SHOCKLEY
 SUE SHOWERS
 VALENTINA SHTRIGEL
 KELLEY SIKES
 SAMUEL SILKWOOD
 ABBY SIMEK
 ALEXIS SIMMONS
 MARILOU SINCLAIR
 KRISTIN SINGH
 CHARLEY AND CHERYL SISCO
 BERNARD AND BETTY SKALENDA
 STEPHANIE SKORNIA
 TIARA SLACK
 WILLIAM SMILLIE
 BROOKE SMITH
 JANE SMITH
 SARAH SMITH
 TERRY SNIDER
 GARRETT SNODGRASS
 SOAP REFILL STATION
 JOSHUA SOWARD
 TALISSA SPAIN
 MICHELLE SPERING
 SALLY STALEY
 PHYLLIS STANLEY
 MARY JO STANTON
 LINDSEY STAPLES
 DAVE AND MARY BETH STECKEL
 LINDA STEINSHOUER
 DEBORAH STEWART
 LINDA STEWART
 CAROLINE STIEB
 JASON STORIE
 MICHELE STRYKER
 STEVIE STRYKER
 CINDY STUCK
 JENIFER STURDIVAN
 MARCUS SUNDAY
 JOHN SUTHERLAND
 PAIGE SWARTZ
 WILBUR AND BEVERLY SWEARINGIN
 ANDREW SWOPE
 TERENCE J. TATE
 BILLY TAYLOR
 BRIDGET Y. TAYLOR
 RACHEL TAYLOR
 STEPHANIE TAYLOR
 MIKKI TEAGUE
 KAREN TEAL
 CARL C. THOMAS
 TREY A. THOMAS
 CAROL THORNSBERRY
 BRENDA F. TILLERY
 ROBERT T. TINNEY
 TANNER TIPTON
 ERIC D. TODD
 CATHERINE TONG
 WENDY TOWNSEND
 JOE TRACY
 ROSS TRACY
 CALEB W. TREAT
 AUDRA TROUT
 ZACHARY D. TROUTMAN
 AMBER TROYE
 ELIZABETH TYNER
 BETSIE ULAXEY
 SANDY UMFLEET
 KRISTI VALENTINE
 NANCY VANCE
 ADELINE C. VANDERPOOL

CASSANDRA S. VANKIRK
 CHOLE J. VAUGHAN
 JASMINE M. VERDOOT
 TEDDY VERFURTH
 MELISSA K. VIDEION
 BAMBI M. VIGIL
 SYDNEY R. VOLCKO
 JACKIE L. VOSS JORDAN
 CHRISTINA WAGGONER
 TAGAN M. WAHLEN
 TANISHA WALKER
 WHITNEY WALLACE
 BEATRICE WALLEN
 DOUG WALLNER
 EDWARD WAMMACK
 BRYCE A. WANDIX
 JOAN WARD
 KRISTEN M. WARD
 JAMES WATSON
 MARK WATSON
 PARK W. WEBB
 STEVE AND CARLA WEIMER
 JENNIFER WELDON
 ALYSIA WELLS
 MADISON P. WENTE
 APRIL R. WEST
 MACKENZIE A. WEST
 SHARI L. WESTBROOK
 DWIGHT T. WESTCARR
 GLENDA WHEELER
 LINDA WHEELER
 SARAH WHELAN
 ARTHUR & RUTH WHITE
 BRENDA AND JOHN WHITE
 ERIC WHITE
 IRA WHITE
 BETHANY D. WHITEHEAD
 RON WHLE
 CALEB WILCOX
 PATRIZIA WILKSHIRE
 PAULA D. WILLARD
 JONATHAN A. WILLIAMS
 LINDSAY C. WILLIAMS
 ROBIN WILLIAMS
 SARAH R. WILLIAMS
 TAYLOR M. WILLIAMS
 VICKI WILLIAMS
 EDDIE WILLIAMSON
 JULIE WILLOUGHBY
 ANNA J. WILSON
 ABIGAYL WILTERMUTH
 DANIELLE WISE
 TAYLOR WISE
 WANDA WITHERSPOON
 RON D. WOLFE
 DON AND BETTY WOOD
 WILMA WOOD
 REBECCA WOODARD
 STEVEN WOODY
 SUSAN WRIGHT
 ERIN WYLLIE
 GABBIE YBARBO
 VITALY YERMOLIN
 BARRY YOUNG
 MARK AND MISSY YOUNG
 SHARON YOUNG
 CYNTHIA M. YOUNGBLOOD
 JEFF ZIEGLER
 RON ZORN

**BUSINESSES/
 ORGANIZATIONS**

AFFORDABLE HOMES DEVELOPMENT INC
 AKPS PHARMACY
 ANDERSON ENGINEERING
 ARCHITECTURAL SYSTEMS, INC.
 ARMOR PEST CONTROL LLC
 ASSOCIATED ELECTRIC COOPERATIVE, INC.
 BASS PRO SHOPS
 BEE PAYNE STEWART FOUNDATION
 BELL & ASSOCIATES
 BLUCURRENT CREDIT UNION
 BRUNER PHARMACY
 CENTRAL BANK OF THE OZARKS
 CENTRAL STATES INDUSTRIAL EQUIP AND SERVICE, INC.
 CHEESECAKE FACTORY
 COLEMAN OUTLET
 COMMERCE TRUST
 COMMUNITY FOUNDATION OF THE OZARKS
 COMMUNITY NATIONAL BANK
 COX MONETT HOSPITAL
 COXHEALTH
 CROWN DOUBLE K REALTY
 CROWN POWER & EQUIPMENT
 D B GRAPHICS


DARR FAMILY FOUN
 DAVIS & SON LLC
 DAVIS PROPERTIES XXXIII LLC
 DEER LAKE GOLF AND FITNESS
 DICKERSON PARK ZOO
 EAGLE PRO LAND SERVICES
 EASTSIDE STORAGE
 EBBETS FIELD
 ECO SOLUTIONS 4U LLC
 ELITE ANGLR
 ELVENS GARAGE LLC
 FAMILY PHARMACY
 FED EX FREIGHT
 FIRST INDEPENDENT BANK
 FIRST STATE BANK
 FREEDOM BANK
 FRIENDLY TIRE
 G3 BOATS
 GENESIS BOLT & SUPPLY
 GREAT SOUTHERN BANK
 GREENWOOD BOOSTER CLUB
 GREATER KANSAS CITY COMMUNITY
 FOUNDATION
 GRYPHON FORMS & PROMOTIONAL CONCEPTS
 HEARO TECHNOLOGIES LLC
 HENRY'S TOWING
 HUFFT LAND SERVICES
 IT'S ABOUT TIME AUTOMOTIVE
 JACK HENRY AND ASSOCIATES, INC.
 JMARK BUSINESS SOLUTIONS, INC.
 JOHN YOUNGBLOOD MOTORS
 JW TERRILL
 KIWANIS FOUNDATION OF
 SPRINGFIELD SOUTH
 KNIGHTS OF COLUMBUS - MISSOURI STATE COUNCIL
 KPM CPAS AND ADVISORS
 KT HEALTH CLINIC
 LAW OFFICE OF THE OZARKS PC
 LEXUS PURSUIT OF POTENTIAL
 LIBERTY UTILITIES
 LILY CHEMICAL
 LORAN CONSTRUCTION LLC
 MARTIN'S PRESS
 MEA FINANCIAL ENTERPRISES, INC.
 MIDWEST ARCHERY
 MISSOURI FOUNDATION FOR HEALTH
 MONETT COAST TO COAST
 MONETT INSURANCE SERVICES
 MOSELEY'S OFFICE PRODUCTS
 MUSGRAVE FOUNDATION
 NATIONAL WWI MUSEUM AND MEMORIAL
 O'BANNON BANK
 O'REILLY AUTO PARTS
 OLD MISSOURI BANK
 OLLIS, AKER AND ARNEY
 O'REILLY AUTO PARTS
 PLAY POWER
 PRICE CUTTER CHARITY
 CHAMPIONSHIP
 PRIORITY HEAT, INC
 PRIORITY PEST CONTROL
 Q & COMPANY
 QUALITY AUTO WORKS
 RANDALL, MASRI & RANDALL, PC
 RENEWAL BY ANDERSON
 RICK'S AUTOMOTIVE
 RISDELL FAMILY FOUNDATION
 RNB PROPERTIES LLC
 SATER PHARMACY
 SIKES LOGGING AND SAWMILL
 SILVER DOLLAR CITY
 SIMMONS BANK
 SMC ELECTRIC
 SQUARE 1 INSURANCE
 SRC LOGISTICS
 TALKING ROCKS CAVERN
 TOMMYHAWKS HATCHET COMPANY
 VB HALL ANTIQUE WAREHOUSE
 WESTER FAMILY DONOR ADVISED FUND
 WHITLOCK COMPANY
 WIDE OPEN NETWORKS LLC
 WOOD LAWN CARE




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