



Notifying the Public of Rights under ADA

The Arc of the Ozarks posts its ADA notice on our agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

The Arc of the Ozarks operates its programs and services without discrimination against individuals with disabilities, in accordance with the Americans with Disabilities Act of 1990.

If you believe you have been discriminated against on the basis of race, color, or national origin by The Arc of the Ozarks, you may file an ADA complaint by completing, signing, and submitting the agency's Title VI/ADA Complaint Form.

How to file an ADA complaint with The Arc of the Ozarks:

1. To obtain a Complaint Form please contact The Arc of the Ozarks at 417-864-7887 or on website at thearcoftheozarks.org.
2. In addition to the complaint process at The Arc of the Ozarks, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 1-800-368-1019.
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated and include your contact information.

To request additional information, please contact Marybeth Kleinsasser, Vice President of Human Resources for The Arc of the Ozarks at 417-864-7887.

If information is needed in another language, contact 417-864-7887.